

WARRANTY TERMS AND CONDITIONS

ICORP warrants hereby, subject to the conditions herein below set forth that should our product become defective by reason of improper workmanship or material during the specified warranty period, we will repair the same, effecting all necessary parts replacements, without charge for either parts or labor.

1. The warranty period for our product is 18 months from the date of our invoice.
2. This warranty shall be automatically cancelled if our product or any part(s) thereof is modified, tampered with, altered, converted, or repaired in anyway by anybody other than our technicians or our authorized service providers.
3. ICORP is not liable to maintain or repair our product if the damage to the product is the result of any of the followings:
 - a. Negligence of users
 - b. Misuse of the product resulting in physical, cosmetic, or surface damages or changes to the product
 - c. Failure to use the product for its normal purpose or in accordance with the instruction manual
 - d. Failure to maintain the product in accordance with the instruction manual
 - e. Use of the product in a manner inconsistent with the technical or safety guidelines listed in the instruction manual
 - f. The attempt of upgrading the product beyond specifications or features described in the instruction manual
 - g. Accidents, fire, liquids, chemicals, other substances, excessive heat, incorrect supply or input voltage, and other external forces and impacts
 - h. Use of the product in a camera not suggested by us
4. This warranty will not extend to cover any defects or damages found after the warranty is expired.
5. ICORP reserves the right to terminate the warranty in the event of any uncertainty or doubt as to the applicability of the Terms and Conditions set forth.
6. This Warranty Terms and Conditions may change without notice. ICORP will base on the Terms and Conditions of Warranty posted in our website to resolve any warranty-related issues.

Return of defective items

1. The returned items must be shipped, freight prepaid to our office in either its original package or similar package affording an equal degree of protection. Defective accessories should be returned to us as separate repair items.
2. The repaired units will be sent back to the customer at our cost or with the nearest shipment of their order.

Service charges

Our technicians will perform a thorough inspection on the returned items after they are shipped back to our office. We reserve the right to charge our customers for the inspection and repair cost at its then prevailing time-and-materials rate if:

1. The product is returned for repair after the warranty is expired.
2. The product is returned for update or testing after the warranty is expired.
3. The product is still under warranty, but it was damaged in a way that the warranty is not covered for (see point 3 in the TERMS AND CONDITIONS section).